



Welcome to Complete Pulmonary Rehab

190 AVIATION PLAZA SUITES A-C

P: 501-525-2770

F: 501-232-2000

HOURS OF OPERATION

MONDAY—THURSDAY 8AM-5PM



Welcome To

Complete Pulmonary Therapy



FIRST VISIT CHECK LIST

This packet contains the documents necessary for your first visit.

Please bring these documents with you.

- ♦ *Photo ID/ Driver's License*
- ♦ *Insurance Cards*

Your first scheduled appointment is a one-on-one evaluation with your Respiratory and Physical Therapist. Your evaluation may take up to 1.5 hours. We ask that you do NOT arrive early. Your new patient paper work time is scheduled in with your appointment. Arriving too early may cause you to have to wait!

If you have any questions, feel free to contact us. Please provide 24-hour notice for cancellations. 501-525-2770



Frequently Asked Questions

1. How long is the initial appointment?

Your initial appointment time will take up to 2 hours from registration to completion of the evaluation.

2. When should I arrive?

We ask that you only arrive no more than 5 minutes early.

3. What is involved in the registration process?

Patients will be asked to sign documents such as HIPAA, Authorization to Treat, Attendance Policy, Acknowledgement of Medical Director, Release of Information, etc.

4. What will occur during the initial evaluation?

Your therapist's will ask you questions regarding your condition, perform a physical exam and develop an individualized program to help facilitate your goals.

5. What should I do if I'm running late for an appointment?

It is important that you arrive on-time for all appointments. If you are running late, call the office to make us aware. We will do our best to accommodate you. However, it is possible that you may be moved to the next available appointment or reschedule for another day.

6. What happens if I need to cancel or reschedule?

If you must cancel or reschedule, we require that you call at least 24 hours in advance of the scheduled appointment date and time. In addition, ***if you fail to attend three scheduled appointments without proper notification, your care may be discharged and your referring provider may be notified.***

7. What should I wear?

Wear comfortable clothing, including sneakers or rubber-soled shoes without a heel.



Driving Directions to Complete **Pulmonary Therapy**

From Airport Rd:

- ◆ Take the bypass to Exit 3 (MCLEOD EXIT)
- ◆ Turn left onto McLeod St
- ◆ Take a left onto Aviation Plaza
- ◆ Turn right into the first driveway past Cost Plus furniture. (It will bring you into a cul de sac)
- ◆ Take the driveway on the left up to 190 Aviation Plaza

From Higdon Ferry/Central Ave:

- ◆ Take the bypass to McLeod Exit 3
- ◆ Turn right onto McLeod St
- ◆ Take an immediate left onto Aviation Plaza
- ◆ Turn right into the first driveway past Cost Plus Furniture. (It will bring you into a cul de sac)
- ◆ Take the driveway on the left up to 190 Aviation Plaza